



The Wireless InterNet, Inc.

Thank you for choosing T.W.I.N Wireless as your Internet service provider.

We look forward to providing you with the fastest access speeds, the most helpful technical support and the most courteous sales staff available. Welcome aboard!

We are recording your primary e-mail address as:

_____ @twin.net

This will be our official point of contact with you when we send invoices, payment receipts, etc. Please note: If you set your mail account to forward mail to another address, we have no way of guaranteeing delivery to a server we don't control. There is an option to retain a local copy of forwarded e-mail on the preferences page of the web mail interface.

Your account login information is as follows:

Login: _____

Password: password

This information is used for Outlook – email client purposes.

Additional network information you will find useful follows:

Your computer (or router) must obtain an assigned IP address.

Our incoming (POP3) mail server is **pop3.twin.net**

Our outgoing (SMTP) mail server is **smtp.twin.net**

Your first order of business, now that your account has been setup, should be to change these default passwords. To change your password on the mail server, visit <http://webmail.twin.net/> in a web browser. Log in using your login and password. If this is your first login to the web mail system, you will be asked to complete some preference settings. Click "Continue" to proceed to the preference screen. On this screen you will see a row of icons, a toolbar. If you have your cursor over these icons, an explanation will display. You are looking for the 'Change Password' button (a face with a key). Click this button and follow the on-screen directions. Repeat this procedure for the other e-mail accounts (if applicable). You may manage your e-mail using either the web mail interface we provide, or any standard e-mail client that supports POP3 (Outlook Express, Eudora, Outlook, etc.). The only way to set your mail account preferences (password, auto-reply, etc.) is through the web mail interface.

Congratulations! You have changed your passwords in our system.

Please feel free to call our technical support staff for any assistance you may need at 956-618-3343, M-F 8a-5p. Please take some time to visit our web site at <http://www.twin.net> where you will find some useful links and information. Thanks again from the TWIN Wireless Team.